

Report Date: 07/03/2020

211 Maine: Top 20 Call Categories

All Counties

Reporting Period : June 2020

Total Number of Calls: 7995

COVID-19 Control	4832
Business Assistance Services	390
Medical Information Services * COVID-19	374
Electric Service Payment Assistance	267
Housing Search Assistance	177
Rent Payment Assistance	164
Specialized Information and Referral	124
Heating Fuel Payment Assistance	123
Case/Care Management	111
Homeless Motel Vouchers	106
Rent Payment Assistance * COVID-19	102
Mental Health Crisis Lines	99
Legal Counseling	98
State Government Agencies/Departments	98
Governor Offices	97
Community Shelters	88
Food Pantries	83
Pest Information	81
State Government Information Services	74
Aging and Disability Resource Centers	71