



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - August 31, 2020

County Name	Number Of Requests	
COVID-19 Control	8,988	
Electric Service Payment Assistance	655	
Housing Search Assistance	468	
Business Assistance Services	423	
Rent Payment Assistance	360	
Medical Information Services * COVID-19	318	
Specialized Information and Referral	261	
Rent Payment Assistance * COVID-19	236	
Heating Fuel Payment Assistance	222	
Case/Care Management	200	
Homeless Motel Vouchers	191	
Mental Health Crisis Lines	183	
Community Shelters	169	
Food Pantries	164	
State Government Information Services	160	
Legal Counseling	153	
Talklines/Warmlines	148	
State Police	145	
Governor Offices	144	
General Relief	140	