



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : September 2020

Total Number of Calls: 6064

Report Date: 10/02/2020

COVID-19 Control	3267
Heating Fuel Payment Assistance	293
Electric Service Payment Assistance	290
Housing Search Assistance	248
Medical Information Services * COVID-19	208
Rent Payment Assistance	154
Business Assistance Services	141
Food Pantries	110
Specialized Information and Referral	91
Rent Payment Assistance * COVID-19	90
Aging and Disability Resource Centers	80
211 Systems	79
Inpatient Substance Use Disorder Treatment Facilities	77
Homeless Motel Vouchers	76
Community Shelters	76
Medication Assisted Maintenance Treatment for Substance Use Disorders	72
Mental Health Crisis Lines	63
General Relief	63
Legal Counseling	62
Substance Use Disorder Counseling	62