



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - September 30, 2020

County Name	Number Of Requests	
COVID-19 Control	12,255	
Electric Service Payment Assistance	945	
Housing Search Assistance	716	
Business Assistance Services	564	
Medical Information Services * COVID-19	526	
Heating Fuel Payment Assistance	515	
Rent Payment Assistance	514	
Specialized Information and Referral	352	
Rent Payment Assistance * COVID-19	326	
Food Pantries	274	
Homeless Motel Vouchers	267	
Mental Health Crisis Lines	246	
Community Shelters	245	
Case/Care Management	245	
Legal Counseling	215	
State Government Information Services	209	
211 Systems	207	
General Relief	203	
Talklines/Warmlines	196	
Inpatient Substance Use Disorder Treatment Facilities	195	