



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : November 2020

Total Number of Calls: 7562

Report Date: 12/04/2020

COVID-19 Control	4433
Electric Service Payment Assistance	475
Heating Fuel Payment Assistance	428
Medical Information Services * COVID-19	379
Rent Payment Assistance	256
Business Assistance Services	234
Rent Payment Assistance * COVID-19	215
Housing Search Assistance	180
Food Pantries	136
COVID-19 Diagnostic Tests	127
Homeless Motel Vouchers	87
211 Systems	81
Specialized Information and Referral	76
General Relief	73
Community Shelters	67
Case/Care Management	66
Medication Assisted Maintenance Treatment for Substance Use Disorders	66
Mental Health Crisis Lines	66
Aging and Disability Resource Centers	59
Inpatient Substance Use Disorder Treatment Facilities	54