



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - November 30, 2020

County Name	Number Of Requests	
COVID-19 Control	19,213	
Electric Service Payment Assistance	1,777	
Heating Fuel Payment Assistance	1,448	
Housing Search Assistance	1,153	
Medical Information Services * COVID-19	1,130	
Rent Payment Assistance	1,064	
Business Assistance Services	898	
Food Pantries	574	
Rent Payment Assistance * COVID-19	542	
Specialized Information and Referral	542	
Homeless Motel Vouchers	450	
Community Shelters	432	
Case/Care Management	396	
Mental Health Crisis Lines	372	
Legal Counseling	340	
General Relief	340	
211 Systems	336	
Aging and Disability Resource Centers	319	
Medication Assisted Maintenance Treatment for Substance Use Disorders	307	
Talklines/Warmlines	301	