



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : December 2020

Total Number of Calls: 7134

Report Date: 01/05/2021

COVID-19 Control	3365
Heating Fuel Payment Assistance	767
Electric Service Payment Assistance	693
Medical Information Services * COVID-19	622
Rent Payment Assistance	264
COVID-19 Diagnostic Tests	259
Rent Payment Assistance * COVID-19	243
Housing Search Assistance	189
Business Assistance Services	168
Food Pantries	154
Homeless Motel Vouchers	139
General Relief	122
Community Shelters	116
Specialized Information and Referral	94
Talklines/Warmlines	87
Case/Care Management	80
Inpatient Substance Use Disorder Treatment Facilities	64
Food Stamps/SNAP Applications	62
General Dentistry	62
Legal Counseling	60