



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : February 2021**

**Total Number of Calls: 6777**

**Report Date: 03/07/2021**

<b>COVID-19 Control</b>	<b>3018</b>
<b>COVID-19 Immunization Clinics</b>	<b>2183</b>
<b>Heating Fuel Payment Assistance</b>	<b>959</b>
<b>Electric Service Payment Assistance</b>	<b>318</b>
<b>Medical Information Services * COVID-19</b>	<b>214</b>
<b>COVID-19 Diagnostic Tests</b>	<b>193</b>
<b>Rent Payment Assistance</b>	<b>187</b>
<b>VITA Programs</b>	<b>161</b>
<b>Housing Search Assistance</b>	<b>154</b>
<b>Tax Agency Tax Preparation Assistance</b>	<b>112</b>
<b>Food Pantries</b>	<b>97</b>
<b>Homeless Motel Vouchers</b>	<b>96</b>
<b>Specialized Information and Referral</b>	<b>81</b>
<b>211 Systems</b>	<b>78</b>
<b>Inpatient Substance Use Disorder Treatment Facilities</b>	<b>77</b>
<b>Rent Payment Assistance * COVID-19</b>	<b>70</b>
<b>Case/Care Management</b>	<b>69</b>
<b>Community Shelters</b>	<b>69</b>
<b>Personal Financial Counseling</b>	<b>69</b>
<b>Mental Health Crisis Lines</b>	<b>62</b>