



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : January 2021

Total Number of Calls: 9743

Report Date: 02/06/2021

COVID-19 Control	6384
Heating Fuel Payment Assistance	870
Medical Information Services * COVID-19	505
Electric Service Payment Assistance	393
COVID-19 Diagnostic Tests	245
211 Systems	237
Rent Payment Assistance	183
Housing Search Assistance	153
Food Pantries	111
Community Shelters	107
Homeless Motel Vouchers	96
Case/Care Management	91
Personal Financial Counseling	91
Mental Health Crisis Lines	88
Public Health Order Violations Reporting * COVID-19	86
Rent Payment Assistance * COVID-19	82
Business Assistance Services	81
VITA Programs	78
Medication Assisted Maintenance Treatment for Substance Use Disorders	74
Legal Counseling	62