



## 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - February 28, 2021

County Name	Number Of Requests	
COVID-19 Control	31,980	
Heating Fuel Payment Assistance	4,044	
Electric Service Payment Assistance	3,181	
Medical Information Services * COVID-19	2,471	
COVID-19 Immunization Clinics	2,183	
Rent Payment Assistance	1,698	
Housing Search Assistance	1,649	
Business Assistance Services	1,189	
Rent Payment Assistance * COVID-19	937	
Food Pantries	936	
COVID-19 Diagnostic Tests	824	
Homeless Motel Vouchers	781	
Specialized Information and Referral	777	
Community Shelters	724	
211 Systems	702	
Case/Care Management	636	
General Relief	581	
Mental Health Crisis Lines	575	
Legal Counseling	512	
Talklines/Warmlines	496	