



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - January 31, 2021

County Name	Number Of Requests	
COVID-19 Control	28,962	
Heating Fuel Payment Assistance	3,085	
Electric Service Payment Assistance	2,863	
Medical Information Services * COVID-19	2,257	
Rent Payment Assistance	1,511	
Housing Search Assistance	1,495	
Business Assistance Services	1,147	
Rent Payment Assistance * COVID-19	867	
Food Pantries	839	
Specialized Information and Referral	696	
Homeless Motel Vouchers	685	
Community Shelters	655	
COVID-19 Diagnostic Tests	631	
211 Systems	624	
Case/Care Management	567	
General Relief	521	
Mental Health Crisis Lines	513	
Legal Counseling	462	
Talklines/Warmlines	442	
Medication Assisted Maintenance Treatment for Substance Use Disorders	418	