



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : March 2021

Total Number of Calls: 6326

Report Date: 04/01/2021

COVID-19 Control	2401
COVID-19 Immunization Clinics	2159
Heating Fuel Payment Assistance	418
Electric Service Payment Assistance	337
COVID-19 Diagnostic Tests	224
Medical Information Services * COVID-19	215
Rent Payment Assistance	159
Rent Payment Assistance * COVID-19	135
Tax Agency Tax Preparation Assistance	134
VITA Programs	125
Housing Search Assistance	98
Homeless Motel Vouchers	97
Talklines/Warmlines	92
Mental Health Crisis Lines	87
General Counseling Services	77
Inpatient Substance Use Disorder Treatment Facilities	75
211 Systems	75
Food Pantries	73
Specialized Information and Referral	69
Community Shelters	68