



## 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - March 31, 2021

County Name	Number Of Requests	
COVID-19 Control	34,381	
Heating Fuel Payment Assistance	4,462	
COVID-19 Immunization Clinics	4,342	
Electric Service Payment Assistance	3,518	
Medical Information Services * COVID-19	2,686	
Rent Payment Assistance	1,857	
Housing Search Assistance	1,747	
Business Assistance Services	1,233	
Rent Payment Assistance * COVID-19	1,072	
COVID-19 Diagnostic Tests	1,048	
Food Pantries	1,009	
Homeless Motel Vouchers	878	
Specialized Information and Referral	846	
Community Shelters	792	
211 Systems	777	
Case/Care Management	704	
Mental Health Crisis Lines	662	
General Relief	635	
Talklines/Warmlines	588	
Legal Counseling	568	