



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : April 2021

Total Number of Calls: 5249

Report Date: 05/03/2021

COVID-19 Control	2404
COVID-19 Immunization Clinics	997
Electric Service Payment Assistance	426
Medical Information Services * COVID-19	266
COVID-19 Diagnostic Tests	255
Housing Search Assistance	208
Heating Fuel Payment Assistance	139
Rent Payment Assistance	120
Homeless Motel Vouchers	92
Mental Health Crisis Lines	85
Community Shelters	83
Case/Care Management	82
Rent Payment Assistance * COVID-19	78
Business Assistance Services	73
Talklines/Warmlines	72
Medication Assisted Maintenance Treatment for Substance Use Disorders	63
General Dentistry	61
Specialized Information and Referral	59
Disaster Relief Services * COVID-19	57
Comprehensive Outpatient Substance Use Disorder Treatment	55