



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : May 2021

Total Number of Calls: 3773

Report Date: 06/01/2021

COVID-19 Control	1333
Electric Service Payment Assistance	351
COVID-19 Immunization Clinics	339
Housing Search Assistance	247
Medical Information Services * COVID-19	166
Case/Care Management	123
Rent Payment Assistance	122
COVID-19 Diagnostic Tests	110
Homeless Motel Vouchers	96
Medication Assisted Maintenance Treatment for Substance Use Disorders	96
Mental Health Crisis Lines	91
Heating Fuel Payment Assistance	89
Talklines/Warmlines	81
General Counseling Services	78
Inpatient Substance Use Disorder Treatment Facilities	76
Rent Payment Assistance * COVID-19	64
Specialized Information and Referral	64
Community Shelters	63
Comprehensive Outpatient Substance Use Disorder Treatment	63
Food Pantries	63