



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - April 30, 2021

County Name	Number Of Requests	
COVID-19 Control	36,785	
COVID-19 Immunization Clinics	5,339	
Heating Fuel Payment Assistance	4,601	
Electric Service Payment Assistance	3,944	
Medical Information Services * COVID-19	2,952	
Rent Payment Assistance	1,977	
Housing Search Assistance	1,955	
Business Assistance Services	1,306	
COVID-19 Diagnostic Tests	1,303	
Rent Payment Assistance * COVID-19	1,150	
Food Pantries	1,058	
Homeless Motel Vouchers	970	
Specialized Information and Referral	905	
Community Shelters	875	
211 Systems	821	
Case/Care Management	786	
Mental Health Crisis Lines	747	
General Relief	690	
Talklines/Warmlines	660	
Legal Counseling	612	