



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - May 31, 2021

| County Name | Number Of Requests | |
|---|--------------------|--|
| COVID-19 Control | 38,118 | |
| COVID-19 Immunization Clinics | 5,678 | |
| Heating Fuel Payment Assistance | 4,690 | |
| Electric Service Payment Assistance | 4,295 | |
| Medical Information Services * COVID-19 | 3,118 | |
| Housing Search Assistance | 2,202 | |
| Rent Payment Assistance | 2,099 | |
| COVID-19 Diagnostic Tests | 1,413 | |
| Business Assistance Services | 1,353 | |
| Rent Payment Assistance * COVID-19 | 1,214 | |
| Food Pantries | 1,121 | |
| Homeless Motel Vouchers | 1,066 | |
| Specialized Information and Referral | 969 | |
| Community Shelters | 938 | |
| Case/Care Management | 909 | |
| 211 Systems | 857 | |
| Mental Health Crisis Lines | 838 | |
| General Relief | 743 | |
| Talklines/Warmlines | 741 | |
| Inpatient Substance Use Disorder Treatment Facilities | 684 | |