



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2020 - June 30, 2021

County Name	Number Of Requests	
COVID-19 Control	38,690	
COVID-19 Immunization Clinics	5,849	
Heating Fuel Payment Assistance	4,778	
Electric Service Payment Assistance	4,694	
Medical Information Services * COVID-19	3,199	
Housing Search Assistance	2,473	
Rent Payment Assistance	2,255	
COVID-19 Diagnostic Tests	1,506	
Business Assistance Services	1,373	
Rent Payment Assistance * COVID-19	1,273	
Food Pantries	1,194	
Homeless Motel Vouchers	1,163	
Specialized Information and Referral	1,046	
Case/Care Management	1,013	
Community Shelters	1,013	
Mental Health Crisis Lines	924	
211 Systems	881	
General Relief	808	
Talklines/Warmlines	804	
Inpatient Substance Use Disorder Treatment Facilities	771	