

Report Date: 09/02/2021

211 Maine: Top 20 Call Categories

All Counties

Reporting Period : August 2021

Total Number of Calls: 4290

COVID-19 Control	1449
Electric Service Payment Assistance	519
COVID-19 Diagnostic Tests	456
Housing Search Assistance	358
COVID-19 Immunization Clinics	187
Heating Fuel Payment Assistance	168
Rent Payment Assistance	123
Medical Information Services * COVID-19	122
Food Pantries	111
Homeless Motel Vouchers	111
Community Shelters	99
General Counseling Services	95
Inpatient Substance Use Disorder Treatment Facilities	92
Case/Care Management	91
Specialized Information and Referral	87
Rent Payment Assistance * COVID-19	78
Housing Search and Information	72
Mental Health Crisis Lines	67
General Relief	65
Aging and Disability Resource Centers	62