

## 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - August 31, 2021

County Name		Number Of Requests
COVID-19 Control	1,989	
Electric Service Payment Assistance	1,156	
Housing Search Assistance	665	
COVID-19 Diagnostic Tests	606	
COVID-19 Immunization Clinics	309	
Heating Fuel Payment Assistance	285	
Rent Payment Assistance	284	
Homeless Motel Vouchers	251	
General Counseling Services	216	
Inpatient Substance Use Disorder Treatment Facilities	193	
Food Pantries	186	
Medical Information Services * COVID-19	167	
Community Shelters	163	
Specialized Information and Referral	160	
Rent Payment Assistance * COVID-19	142	
Case/Care Management	138	
Mental Health Crisis Lines	131	
Housing Search and Information	130	
General Relief	125	
Residential Substance Use Disorder Treatment Facilities	115	