



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - September 30, 2021

County Name	Number Of Requests	
COVID-19 Control	3,770	
Electric Service Payment Assistance	1,769	
COVID-19 Diagnostic Tests	1,196	
Housing Search Assistance	985	
Heating Fuel Payment Assistance	564	
COVID-19 Immunization Clinics	545	
Rent Payment Assistance	502	
Homeless Motel Vouchers	396	
General Counseling Services	326	
Rent Payment Assistance * COVID-19	300	
Food Pantries	295	
Community Shelters	281	
Inpatient Substance Use Disorder Treatment Facilities	275	
Specialized Information and Referral	250	
Case/Care Management	249	
Medical Information Services * COVID-19	244	
General Relief	219	
Mental Health Crisis Lines	205	
Medication Assisted Maintenance Treatment for Substance Use Disorders	193	
Housing Search and Information	189	