



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : October 2021**

**Report Date: 11/01/2021**

**Total Number of Calls: 5148**

<b>COVID-19 Control</b>	<b>1527</b>
<b>Electric Service Payment Assistance</b>	<b>655</b>
<b>Heating Fuel Payment Assistance</b>	<b>551</b>
<b>COVID-19 Diagnostic Tests</b>	<b>442</b>
<b>Housing Search Assistance</b>	<b>354</b>
<b>COVID-19 Immunization Clinics</b>	<b>352</b>
<b>Rent Payment Assistance</b>	<b>229</b>
<b>Food Pantries</b>	<b>208</b>
<b>Rent Payment Assistance * COVID-19</b>	<b>195</b>
<b>Homeless Motel Vouchers</b>	<b>183</b>
<b>Inpatient Substance Use Disorder Treatment Facilities</b>	<b>154</b>
<b>Residential Substance Use Disorder Treatment Facilities</b>	<b>140</b>
<b>Community Shelters</b>	<b>137</b>
<b>General Relief</b>	<b>113</b>
<b>General Counseling Services</b>	<b>107</b>
<b>Specialized Information and Referral</b>	<b>105</b>
<b>Disaster Relief Services * COVID-19</b>	<b>103</b>
<b>Case/Care Management</b>	<b>96</b>
<b>Undesignated Temporary Financial Assistance</b>	<b>85</b>
<b>Mental Health Crisis Lines</b>	<b>84</b>