



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - October 31, 2021

County Name	Number Of Requests	
COVID-19 Control	5,297	
Electric Service Payment Assistance	2,424	
COVID-19 Diagnostic Tests	1,638	
Housing Search Assistance	1,339	
Heating Fuel Payment Assistance	1,115	
COVID-19 Immunization Clinics	897	
Rent Payment Assistance	731	
Homeless Motel Vouchers	579	
Food Pantries	503	
Rent Payment Assistance * COVID-19	495	
General Counseling Services	433	
Inpatient Substance Use Disorder Treatment Facilities	429	
Community Shelters	418	
Specialized Information and Referral	355	
Case/Care Management	345	
General Relief	332	
Medical Information Services * COVID-19	313	
Residential Substance Use Disorder Treatment Facilities	313	
Mental Health Crisis Lines	289	
Talklines/Warmlines	270	