



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : December 2021

Report Date: 01/03/2022

Total Number of Calls: 6113

COVID-19 Control	2149
Heating Fuel Payment Assistance	845
COVID-19 Diagnostic Tests	653
COVID-19 Immunization Clinics	378
Electric Service Payment Assistance	323
Housing Search Assistance	237
Rent Payment Assistance	197
Homeless Motel Vouchers	186
Disaster Relief Services * COVID-19	175
Medical Information Services * COVID-19	160
Food Pantries	154
General Relief	149
Inpatient Substance Use Disorder Treatment Facilities	142
Mental Health Crisis Lines	135
Rent Payment Assistance * COVID-19	135
Community Shelters	133
Talklines/Warmlines	122
General Counseling Services	121
Emergency Rental Assistance Program (ERAP)	108
Electric Service Payment Assistance * COVID-19	96