



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : November 2021

Report Date: 12/01/2021

Total Number of Calls: 5477

COVID-19 Control	1768
Heating Fuel Payment Assistance	757
COVID-19 Diagnostic Tests	549
COVID-19 Immunization Clinics	365
Electric Service Payment Assistance	329
Housing Search Assistance	263
Rent Payment Assistance	202
Rent Payment Assistance * COVID-19	195
Homeless Motel Vouchers	190
Disaster Relief Services * COVID-19	175
General Counseling Services	150
Food Pantries	123
General Relief	113
Community Shelters	112
Inpatient Substance Use Disorder Treatment Facilities	105
Case/Care Management	97
Talklines/Warmlines	93
Specialized Information and Referral	90
Medical Information Services * COVID-19	86
Mental Health Crisis Lines	73