



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - December 31, 2021

County Name	Number Of Requests	
COVID-19 Control	9,214	
Electric Service Payment Assistance	3,076	
COVID-19 Diagnostic Tests	2,840	
Heating Fuel Payment Assistance	2,717	
Housing Search Assistance	1,839	
COVID-19 Immunization Clinics	1,640	
Rent Payment Assistance	1,130	
Homeless Motel Vouchers	955	
Rent Payment Assistance * COVID-19	825	
Food Pantries	780	
General Counseling Services	704	
Inpatient Substance Use Disorder Treatment Facilities	676	
Community Shelters	663	
General Relief	594	
Disaster Relief Services * COVID-19	576	
Medical Information Services * COVID-19	559	
Case/Care Management	536	
Specialized Information and Referral	534	
Mental Health Crisis Lines	497	
Talklines/Warmlines	485	