



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : January 2022

Report Date: 02/01/2022

Total Number of Calls: 7023

Heating Fuel Payment Assistance	2630
COVID-19 Control	2261
Electric Service Payment Assistance	521
Tax Preparation Assistance	501
COVID-19 Diagnostic Tests	376
Directory Assistance	270
Housing Search Assistance	255
Rent Payment Assistance	222
Homeless Motel Vouchers	211
Food Pantries	184
Heating Fuel Payment Assistance * COVID-19	169
COVID-19 Immunization Clinics	165
Medical Information Services * COVID-19	163
Disaster Relief Services * COVID-19	157
Community Shelters	137
Mental Health Crisis Lines	133
Emergency Rental Assistance Program (ERAP)	132
Rent Payment Assistance * COVID-19	124
General Relief	122
Inpatient Substance Use Disorder Treatment Facilities	107