



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - January 31, 2022

County Name	Number Of Requests	
COVID-19 Control	11,475	
Heating Fuel Payment Assistance	5,347	
Electric Service Payment Assistance	3,597	
COVID-19 Diagnostic Tests	3,216	
Housing Search Assistance	2,094	
COVID-19 Immunization Clinics	1,805	
Rent Payment Assistance	1,352	
Homeless Motel Vouchers	1,166	
Food Pantries	964	
Rent Payment Assistance * COVID-19	949	
Community Shelters	800	
Inpatient Substance Use Disorder Treatment Facilities	783	
General Counseling Services	778	
Disaster Relief Services * COVID-19	733	
Medical Information Services * COVID-19	722	
General Relief	716	
Mental Health Crisis Lines	630	
Case/Care Management	619	
Specialized Information and Referral	616	
Talklines/Warmlines	577	