



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : April 2022

Report Date: 05/02/2022

Total Number of Calls: 4458

Electric Service Payment Assistance	936
Heating Fuel Payment Assistance	677
COVID-19 Control	407
Disaster Relief Services * COVID-19	370
Housing Search Assistance	243
Directory Assistance	167
Rent Payment Assistance	164
Mental Health Crisis Lines	152
Homeless Motel Vouchers	147
Food Pantries	146
Emergency Rental Assistance Program (ERAP)	120
Tax Preparation Assistance	116
Community Shelters	113
Inpatient Substance Use Disorder Treatment Facilities	109
Specialized Information and Referral	106
COVID-19 Immunization Clinics	102
General Dentistry	100
Aging and Disability Resource Centers	94
General Counseling Services	91
Tax Agency Tax Preparation Assistance	87