



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : February 2022

Report Date: 03/02/2022

Total Number of Calls: 5104

Heating Fuel Payment Assistance	1942
Tax Preparation Assistance	1010
Electric Service Payment Assistance	790
COVID-19 Control	530
Housing Search Assistance	188
Directory Assistance	169
Homeless Motel Vouchers	148
Rent Payment Assistance	141
Inpatient Substance Use Disorder Treatment Facilities	131
Mental Health Crisis Lines	124
Food Pantries	120
Heating Fuel Payment Assistance * COVID-19	119
General Relief	105
Talklines/Warmlines	94
Electric Service Payment Assistance * COVID-19	93
Community Shelters	87
Case/Care Management	82
Food Stamps/SNAP Applications	81
Rent Payment Assistance * COVID-19	76
Specialized Information and Referral	76