



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : March 2022

Report Date: 04/01/2022

Total Number of Calls: 4980

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| Heating Fuel Payment Assistance | 1686 |
| Electric Service Payment Assistance | 888 |
| Tax Preparation Assistance | 575 |
| COVID-19 Control | 359 |
| Housing Search Assistance | 283 |
| Directory Assistance | 175 |
| Food Pantries | 166 |
| Inpatient Substance Use Disorder Treatment Facilities | 158 |
| Mental Health Crisis Lines | 146 |
| Rent Payment Assistance | 139 |
| Homeless Motel Vouchers | 134 |
| Talklines/Warmlines | 132 |
| Community Shelters | 108 |
| General Counseling Services | 106 |
| Property Tax Rebate Information | 103 |
| Electric Service Payment Assistance * COVID-19 | 100 |
| Emergency Rental Assistance Program (ERAP) | 96 |
| Specialized Information and Referral | 95 |
| Food Stamps/SNAP Applications | 90 |
| General Relief | 82 |