



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - April 30, 2022

County Name	Number Of Requests	
COVID-19 Control	12,771	
Heating Fuel Payment Assistance	9,652	
Electric Service Payment Assistance	6,211	
COVID-19 Diagnostic Tests	3,388	
Housing Search Assistance	2,808	
Tax Preparation Assistance	2,209	
COVID-19 Immunization Clinics	2,001	
Rent Payment Assistance	1,796	
Homeless Motel Vouchers	1,595	
Food Pantries	1,396	
Inpatient Substance Use Disorder Treatment Facilities	1,181	
Disaster Relief Services * COVID-19	1,166	
Rent Payment Assistance * COVID-19	1,141	
Community Shelters	1,108	
Mental Health Crisis Lines	1,052	
General Counseling Services	1,041	
General Relief	984	
Directory Assistance	927	
Specialized Information and Referral	893	
Talklines/Warmlines	880	