



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - February 28, 2022

County Name	Number Of Requests	
COVID-19 Control	12,005	
Heating Fuel Payment Assistance	7,289	
Electric Service Payment Assistance	4,387	
COVID-19 Diagnostic Tests	3,288	
Housing Search Assistance	2,282	
COVID-19 Immunization Clinics	1,833	
Tax Preparation Assistance	1,518	
Rent Payment Assistance	1,493	
Homeless Motel Vouchers	1,314	
Food Pantries	1,084	
Rent Payment Assistance * COVID-19	1,025	
Inpatient Substance Use Disorder Treatment Facilities	914	
Community Shelters	887	
General Counseling Services	844	
General Relief	821	
Disaster Relief Services * COVID-19	780	
Medical Information Services * COVID-19	763	
Mental Health Crisis Lines	754	
Case/Care Management	701	
Specialized Information and Referral	692	