



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - March 31, 2022

County Name	Number Of Requests	
COVID-19 Control	12,364	
Heating Fuel Payment Assistance	8,975	
Electric Service Payment Assistance	5,275	
COVID-19 Diagnostic Tests	3,338	
Housing Search Assistance	2,565	
Tax Preparation Assistance	2,093	
COVID-19 Immunization Clinics	1,899	
Rent Payment Assistance	1,632	
Homeless Motel Vouchers	1,448	
Food Pantries	1,250	
Rent Payment Assistance * COVID-19	1,085	
Inpatient Substance Use Disorder Treatment Facilities	1,072	
Community Shelters	995	
General Counseling Services	950	
General Relief	903	
Mental Health Crisis Lines	900	
Talklines/Warmlines	803	
Disaster Relief Services * COVID-19	796	
Medical Information Services * COVID-19	790	
Specialized Information and Referral	787	