



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : June 2022

Report Date: 07/01/2022

Total Number of Calls: 5495

Disaster Relief Services * COVID-19	1645
Electric Service Payment Assistance	1406
Electric Service Payment Assistance * COVID-19	430
VITA Programs	328
Heating Fuel Payment Assistance	294
Housing Search Assistance	291
COVID-19 Control	287
211 Systems	212
Rent Payment Assistance	163
Aging and Disability Resource Centers	150
Directory Assistance	130
Emergency Rental Assistance Program (ERAP)	129
Food Pantries	113
General Relief	111
Mental Health Crisis Lines	101
Inpatient Substance Use Disorder Treatment Facilities	98
At Risk/Homeless Housing Related Assistance Programs	93
Substance Use Disorder Counseling	92
Specialized Information and Referral	90
Talklines/Warmlines	90