



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : May 2022

Report Date: 06/03/2022

Total Number of Calls: 5339

Electric Service Payment Assistance	1873
Disaster Relief Services * COVID-19	1096
COVID-19 Control	578
Electric Service Payment Assistance * COVID-19	457
Heating Fuel Payment Assistance	446
Housing Search Assistance	234
VITA Programs	211
Rent Payment Assistance	200
Emergency Rental Assistance Program (ERAP)	152
211 Systems	128
Aging and Disability Resource Centers	115
General Counseling Services	111
Mental Health Crisis Lines	108
General Relief	108
Directory Assistance	106
Food Pantries	97
Talklines/Warmlines	96
At Risk/Homeless Housing Related Assistance Programs	95
Pest Information	93
Community Shelters	90