



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - June 30, 2022

County Name	Number Of Requests	
COVID-19 Control	13,636	
Heating Fuel Payment Assistance	10,392	
Electric Service Payment Assistance	9,490	
Disaster Relief Services * COVID-19	3,907	
COVID-19 Diagnostic Tests	3,488	
Housing Search Assistance	3,333	
Tax Preparation Assistance	2,210	
Rent Payment Assistance	2,159	
COVID-19 Immunization Clinics	2,126	
Food Pantries	1,606	
Homeless Motel Vouchers	1,598	
Electric Service Payment Assistance * COVID-19	1,382	
Inpatient Substance Use Disorder Treatment Facilities	1,349	
Community Shelters	1,276	
Mental Health Crisis Lines	1,261	
Rent Payment Assistance * COVID-19	1,260	
General Counseling Services	1,239	
General Relief	1,203	
Directory Assistance	1,163	
Specialized Information and Referral	1,072	