



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2021 - May 31, 2022

County Name	Number Of Requests	
COVID-19 Control	13,349	
Heating Fuel Payment Assistance	10,098	
Electric Service Payment Assistance	8,084	
COVID-19 Diagnostic Tests	3,457	
Housing Search Assistance	3,042	
Disaster Relief Services * COVID-19	2,262	
Tax Preparation Assistance	2,209	
COVID-19 Immunization Clinics	2,071	
Rent Payment Assistance	1,996	
Homeless Motel Vouchers	1,596	
Food Pantries	1,493	
Inpatient Substance Use Disorder Treatment Facilities	1,251	
Rent Payment Assistance * COVID-19	1,204	
Community Shelters	1,198	
Mental Health Crisis Lines	1,160	
General Counseling Services	1,152	
General Relief	1,092	
Directory Assistance	1,033	
Specialized Information and Referral	982	
Talklines/Warmlines	976	