



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : July 2022**

**Report Date: 08/01/2022**

**Total Number of Calls: 4467**

<b>Electric Service Payment Assistance</b>	<b>913</b>
<b>Disaster Relief Services * COVID-19</b>	<b>896</b>
<b>Rent Payment Assistance</b>	<b>320</b>
<b>Housing Search Assistance</b>	<b>316</b>
<b>COVID-19 Control</b>	<b>284</b>
<b>Electric Service Payment Assistance * COVID-19</b>	<b>277</b>
<b>Heating Fuel Payment Assistance</b>	<b>201</b>
<b>211 Systems</b>	<b>170</b>
<b>Specialized Information and Referral</b>	<b>148</b>
<b>Food Pantries</b>	<b>124</b>
<b>General Relief</b>	<b>124</b>
<b>Talklines/Warmlines</b>	<b>123</b>
<b>Aging and Disability Resource Centers</b>	<b>122</b>
<b>At Risk/Homeless Housing Related Assistance Programs</b>	<b>117</b>
<b>Directory Assistance</b>	<b>116</b>
<b>Case/Care Management</b>	<b>111</b>
<b>Emergency Rental Assistance Program (ERAP)</b>	<b>110</b>
<b>VITA Programs</b>	<b>108</b>
<b>Community Shelters</b>	<b>95</b>
<b>General Dentistry</b>	<b>94</b>