



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : August 2022

Report Date: 09/02/2022

Total Number of Calls: 4555

Electric Service Payment Assistance	1141
Disaster Relief Services * COVID-19	557
Housing Search Assistance	422
COVID-19 Control	375
Heating Fuel Payment Assistance	336
Rent Payment Assistance	334
Electric Service Payment Assistance * COVID-19	285
Food Pantries	182
Directory Assistance	142
Specialized Information and Referral	130
At Risk/Homeless Housing Related Assistance Programs	127
Mental Health Crisis Lines	121
Aging and Disability Resource Centers	116
Case/Care Management	116
Medication Assisted Maintenance Treatment for Substance Use Disorders	115
Emergency Rental Assistance Program (ERAP)	112
Rent Payment Assistance * COVID-19	108
Domestic Violence Hotlines	107
General Relief	104
Detoxification	102