



211 Maine: Top 20 Call Categories

All Counties

Reporting Period : September 2022

Report Date: 10/04/2022

Total Number of Calls: 4451

Electric Service Payment Assistance	1295
Heating Fuel Payment Assistance	992
Disaster Relief Services * COVID-19	345
COVID-19 Control	331
Housing Search Assistance	308
Rent Payment Assistance	295
Electric Service Payment Assistance * COVID-19	245
Directory Assistance	191
Mental Health Crisis Lines	146
Specialized Information and Referral	135
At Risk/Homeless Housing Related Assistance Programs	134
Emergency Rental Assistance Program (ERAP)	120
Food Pantries	120
Rent Payment Assistance * COVID-19	119
Community Shelters	115
Aging and Disability Resource Centers	107
General Relief	106
Talklines/Warmlines	101
General Counseling Services	96
Housing Search and Information	94