



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - August 31, 2022

County Name	Number Of Requests	
Electric Service Payment Assistance	2,054	
Disaster Relief Services * COVID-19	1,453	
Housing Search Assistance	738	
COVID-19 Control	659	
Rent Payment Assistance	654	
Electric Service Payment Assistance * COVID-19	562	
Heating Fuel Payment Assistance	537	
Food Pantries	306	
Specialized Information and Referral	278	
Directory Assistance	258	
At Risk/Homeless Housing Related Assistance Programs	244	
211 Systems	241	
Aging and Disability Resource Centers	238	
General Relief	228	
Case/Care Management	227	
Talklines/Warmlines	225	
Emergency Rental Assistance Program (ERAP)	222	
Mental Health Crisis Lines	210	
Rent Payment Assistance * COVID-19	193	
VITA Programs	189	