



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - October 31, 2022

County Name	Number Of Requests	
Electric Service Payment Assistance	4,989	
Heating Fuel Payment Assistance	3,164	
Disaster Relief Services * COVID-19	2,226	
Rent Payment Assistance	1,701	
Housing Search Assistance	1,393	
COVID-19 Control	1,337	
Electric Service Payment Assistance * COVID-19	944	
Directory Assistance	610	
Food Pantries	584	
Specialized Information and Referral	529	
At Risk/Homeless Housing Related Assistance Programs	511	
Aging and Disability Resource Centers	490	
General Relief	452	
211 Systems	450	
Community Shelters	438	
Mental Health Crisis Lines	424	
Talklines/Warmlines	422	
Case/Care Management	380	
Housing Search and Information	379	
Emergency Rental Assistance Program (ERAP)	343	