



# 211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - September 30, 2022

County Name	Number Of Requests	
Electric Service Payment Assistance	3,349	
Disaster Relief Services * COVID-19	1,798	
Heating Fuel Payment Assistance	1,529	
Housing Search Assistance	1,046	
COVID-19 Control	990	
Rent Payment Assistance	949	
Electric Service Payment Assistance * COVID-19	807	
Directory Assistance	449	
Food Pantries	426	
Specialized Information and Referral	413	
At Risk/Homeless Housing Related Assistance Programs	378	
Mental Health Crisis Lines	356	
Aging and Disability Resource Centers	345	
Emergency Rental Assistance Program (ERAP)	342	
General Relief	334	
211 Systems	327	
Talklines/Warmlines	326	
Rent Payment Assistance * COVID-19	312	
Community Shelters	304	
Case/Care Management	298	