



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : December 2022**

**Report Date: 01/03/2023**

**Total Number of Calls: 4808**

<b>Heating Fuel Payment Assistance</b>	<b>3247</b>
<b>Electric Service Payment Assistance</b>	<b>717</b>
<b>Rent Payment Assistance</b>	<b>555</b>
<b>Housing Search Assistance</b>	<b>194</b>
<b>Directory Assistance</b>	<b>191</b>
<b>COVID-19 Control</b>	<b>171</b>
<b>Food Pantries</b>	<b>161</b>
<b>At Risk/Homeless Housing Related Assistance Programs</b>	<b>153</b>
<b>Talklines/Warmlines</b>	<b>152</b>
<b>Specialized Information and Referral</b>	<b>128</b>
<b>General Relief</b>	<b>118</b>
<b>Aging and Disability Resource Centers</b>	<b>112</b>
<b>211 Systems</b>	<b>99</b>
<b>Community Shelters</b>	<b>98</b>
<b>Food Stamps/SNAP Applications</b>	<b>93</b>
<b>Electric Service Payment Assistance * COVID-19</b>	<b>91</b>
<b>Emergency Shelter</b>	<b>74</b>
<b>Extreme Cold Warming Centers</b>	<b>73</b>
<b>Detoxification</b>	<b>72</b>
<b>Housing Search and Information</b>	<b>70</b>