



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : November 2022**

**Report Date: 12/02/2022**

**Total Number of Calls: 4026**

<b>Heating Fuel Payment Assistance</b>	<b>1730</b>
<b>Electric Service Payment Assistance</b>	<b>692</b>
<b>Rent Payment Assistance</b>	<b>589</b>
<b>Housing Search Assistance</b>	<b>249</b>
<b>COVID-19 Control</b>	<b>183</b>
<b>Food Pantries</b>	<b>162</b>
<b>At Risk/Homeless Housing Related Assistance Programs</b>	<b>144</b>
<b>Talklines/Warmlines</b>	<b>138</b>
<b>Directory Assistance</b>	<b>121</b>
<b>Specialized Information and Referral</b>	<b>120</b>
<b>Aging and Disability Resource Centers</b>	<b>113</b>
<b>General Relief</b>	<b>105</b>
<b>Disaster Relief Services * COVID-19</b>	<b>95</b>
<b>Housing Search and Information</b>	<b>89</b>
<b>Electric Service Payment Assistance * COVID-19</b>	<b>85</b>
<b>Food Stamps/SNAP Applications</b>	<b>82</b>
<b>211 Systems</b>	<b>81</b>
<b>Mental Health Crisis Lines</b>	<b>79</b>
<b>Community Shelters</b>	<b>78</b>
<b>General Dentistry</b>	<b>76</b>