



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - November 30, 2022

County Name	Number Of Requests	
Electric Service Payment Assistance	5,681	
Heating Fuel Payment Assistance	4,894	
Disaster Relief Services * COVID-19	2,321	
Rent Payment Assistance	2,290	
Housing Search Assistance	1,642	
COVID-19 Control	1,520	
Electric Service Payment Assistance * COVID-19	1,029	
Food Pantries	746	
Directory Assistance	731	
At Risk/Homeless Housing Related Assistance Programs	655	
Specialized Information and Referral	649	
Aging and Disability Resource Centers	603	
Talklines/Warmlines	560	
General Relief	557	
211 Systems	531	
Community Shelters	516	
Mental Health Crisis Lines	503	
Housing Search and Information	468	
Case/Care Management	450	
Detoxification	408	