



211 Maine: Top 20 Call Categories based on Taxonomy

July 1, 2022 - December 31, 2022

County Name	Number Of Requests	
Heating Fuel Payment Assistance	8,141	
Electric Service Payment Assistance	6,398	
Rent Payment Assistance	2,845	
Disaster Relief Services * COVID-19	2,335	
Housing Search Assistance	1,836	
COVID-19 Control	1,691	
Electric Service Payment Assistance * COVID-19	1,120	
Directory Assistance	922	
Food Pantries	907	
At Risk/Homeless Housing Related Assistance Programs	808	
Specialized Information and Referral	777	
Aging and Disability Resource Centers	715	
Talklines/Warmlines	712	
General Relief	675	
211 Systems	630	
Community Shelters	614	
Mental Health Crisis Lines	568	
Housing Search and Information	538	
Case/Care Management	516	
Detoxification	480	