



211 Maine: Top 20 Call Categories based on Taxonomy

January 1, 2023 - January 31, 2023

County Name	Number Of Requests	
Heating Fuel Payment Assistance	2,868	
Electric Service Payment Assistance	1,074	
Rent Payment Assistance	473	
Food Pantries	293	
Housing Search Assistance	249	
Directory Assistance	236	
Specialized Information and Referral	182	
At Risk/Homeless Housing Related Assistance Programs	161	
Talklines/Warmlines	159	
Electric Service Payment Assistance * COVID-19	159	
Food Stamps/SNAP Applications	157	
VITA Programs	148	
COVID-19 Control	140	
State Government Agencies/Departments	136	
Aging and Disability Resource Centers	132	
211 Systems	126	
Disaster Relief Services * Utility Issues	107	
Food Vouchers	103	
General Relief	100	
General Counseling Services	88	