



**211 Maine: Top 20 Call Categories**

**All Counties**

**Reporting Period : March 2023**

**Report Date: 04/04/2023**

**Total Number of Calls: 5057**

<b>Electric Service Payment Assistance</b>	<b>1419</b>
<b>Heating Fuel Payment Assistance</b>	<b>1112</b>
<b>Food Pantries</b>	<b>447</b>
<b>Housing Search Assistance</b>	<b>314</b>
<b>Rent Payment Assistance</b>	<b>267</b>
<b>Food Stamps/SNAP Applications</b>	<b>239</b>
<b>At Risk/Homeless Housing Related Assistance Programs</b>	<b>215</b>
<b>Directory Assistance</b>	<b>203</b>
<b>Specialized Information and Referral</b>	<b>200</b>
<b>Electric Service Payment Assistance * COVID-19</b>	<b>194</b>
<b>VITA Programs</b>	<b>177</b>
<b>Property Tax Rebate Information</b>	<b>175</b>
<b>Aging and Disability Resource Centers</b>	<b>154</b>
<b>State Government Agencies/Departments</b>	<b>142</b>
<b>Talklines/Warmlines</b>	<b>138</b>
<b>Housing Search and Information</b>	<b>136</b>
<b>General Counseling Services</b>	<b>134</b>
<b>211 Systems</b>	<b>118</b>
<b>Food Vouchers</b>	<b>117</b>
<b>Disaster Relief Services * Utility Issues</b>	<b>113</b>